



Hong Kong Disneyland Job Opportunities 2019

- Professional Internships
- Graduate Opportunities
- Part-time Opportunities

<https://jobs.disneycareers.com/hkdl-internships>

<https://jobs.disneycareers.com/hkdl-parttime>

Job Description

Every story has a beginning...

Imagine working for an organization that brings smiles to millions of faces every year, or working with people whose passion for what they do is simply indescribable. At Hong Kong Disneyland Resort, we create memories that last a lifetime for Guests of all ages. We are now looking for high-caliber students with aspirations to pave the way to a future career with us through Hong Kong Disneyland's Professional Internships.

Our professional team is mainly responsible for making major business decisions, planning for future developments and providing back-end support to the business. You will have opportunities to work closely with different lines of business to improve overall Guest satisfaction, ensure Cast excellence and help the team to achieve its business goals.

Benefits to Students

- Identify Your Career Objectives:

Work experience with breadth and depth will allow you to better identify your career objective by gaining thorough understanding in one professional area.

- Get prepared for your Future Career:

Participation in training, daily job coaching and different business activities will nurture your problem-solving skills, team work and communication skills in a dynamic business environment.

- Rewards and Benefits:

Besides cash remuneration, you will also be entitled to complimentary theme park admission, Cast exclusive events, as well as discounts on merchandise and hotel accommodation.



Professional Internships

Discover Your Story **2019**



Who are we looking for?

- ▶ University students graduating in or after 2020
- ▶ Energetic, creative and strong team-players
- ▶ Passionate about developing a long-term career with Disney
- ▶ Excellent command of English and Chinese
- ▶ Have the right of abode in Hong Kong SAR

Apply Now at
hkdl.disneycareers.com



Recruitment Timeline

Application Deadline

(March 31, 2019)



Selection

(April – May 2019)



Offer & Result

(May 2019)



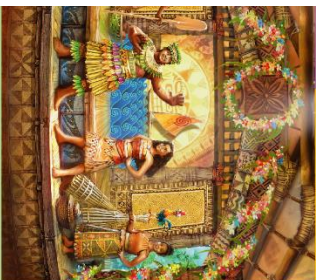
Hong Kong Disneyland



Hong Kong Disneyland is an Equal Opportunity Employer. All applications received will be treated in strict confidence and be used exclusively for employment purpose only. For applicants who are not contacted by the end of August 2019, their applications will be filed for 2 years and be considered for other appropriate positions within this period.

© 2018 Disney / Pixar © 2016 MARVEL

MOANA
Themed Show



MARVEL
Attraction



CASTLE
Transformation



FROZEN
Themed Area



MARVEL
Themed Area



2018-2023

HONG KONG DISNEYLAND'S MULTI-YEAR EXPANSION

Thank YOU for being part of the legacy as the MAGIC continues to grow!

香港迪士尼樂園度假區新階段擴建發展計劃：一起締造奇妙新體驗！



Accounting

Team Scope ► Responsible for financial reporting, internal control and audit process, payroll and transaction services administration.

Preferred Majors ► Accounting, Economics, Finance or any related disciplines.

Business Solutions & Events

Team Scope ► Formulate and execute business event strategy, deliver innovative business solutions, quality event management and Youth Programs services to Guests and build Hong Kong Disneyland's brand affinity

Preferred Majors ► Any disciplines.

Communications and Public Affairs

Team Scope ► Enhance Hong Kong Disneyland's reputation and build stakeholder commitment to support business performance through effective and integrated communications strategies.

Preferred Majors ► Any disciplines.

Consumer Insights

Team Scope ► Generate high-quality customer insights, create and execute behavioral and perceptual measurements through primary consumer research.

Preferred Majors ► Applied Mathematics, Statistics, Communications, Social Sciences or any Business-related disciplines.

Corporate Alliances

Team Scope ► Develop and holistically manage high-value visible, complex, multi-dimensional relationships with selected brands and companies, which directly results in incremental bottom-line operation profits.

Preferred Majors ► Business Administration, Finance or any related disciplines.

Creative Design

Team Scope ► Support creative design projects through research, field studies, gathering information from internal parties, prepare design concepts and drawings; Assist with production of design reports and presentations.

Preferred Majors ► Creative Design, Graphics Design, Interior Design, Visual Arts or any related disciplines.

Facility Engineering Services

Team Scope ► Ensure the safest and reliable Park & Resort's facilities to Guests through continuous improvement and development in engineering, technology applications, maintenance services and quality assurance systems.

Preferred Majors ► Automation & Control, Building Services Engineering, Electrical Engineering, Electronic Engineering, Mechanical Engineering or any Engineering-related disciplines.

Financial Systems

Team Scope ► Manage financial related systems to ensure it can cope with the day-to-day business operations.

Preferred Majors ► Computer Science, Information Systems or any related disciplines.

Horticulture

Team Scope ► Uphold the highest show quality standards with horticulture-related matters and provide the best pest control solutions.

Preferred Majors ► Biology, Environmental Studies, Horticulture, Landscape Architecture or any related disciplines.

Human Resources

Team Scope ► Ensure the Resort is able to attract, retain, develop and engage Cast Members to bring the magic of Disney to life.

Preferred Majors ► Any disciplines.

Industrial Engineering

Team Scope ► Lead Industrial Engineering projects and initiatives; Apply IE knowledge to provide analytical decision making support on daily operations and identify opportunities for improvement in the workplace that would lead to improved efficiency and Guest satisfaction.

Preferred Majors ► Industrial Engineering or any Engineering-related disciplines, Mathematics, Operations Research or any related disciplines.

Legal

Team Scope ► Provide timely and practical legal support to meet the business needs and development of the Resort; Implement corporate legal and compliance policies, and develop necessary local policies; Provide legal advice on a wide range of matters, including corporate, commercial, employment, intellectual property, land and contentious matters.

Preferred Majors ► Law or any related disciplines.

Marketing

Team Scope ► Responsible for development and production of TV programs and other video production needs of the Resort. Develop and implement digital marketing, social media and CRM campaigns in all markets.

Preferred Majors ► Business Administration, Marketing, Communications, Journalism or any related disciplines.

Operation Guides & Documentation

Team Scope ► Assure the quality and timely publishing of bilingual documentation to support the day-to-day operations.

Preferred Majors ► Business Administration, Language & Communications, Translation or any related disciplines.

Park Operations

Team Scope ► Oversee the operations of special events planning, logistics, resources, manpower and budget, and contingency planning; Actively engage with Guests for feedback, exceed Guest expectations through communications, educations and collaborations of different Lines of Business.

Preferred Majors ► Hospitality, Hotel and Tourism Management, Communications or any related disciplines.

Revenue Management & Analytics

Team Scope ► Improve the Disney value proposition for our Guests, employees and shareholders through comprehensive business insights and collaborative partnerships that deliver innovative and optimal analytical solutions.

Preferred Majors ► Business Administration, Mathematics, Statistics or any related disciplines.

Sourcing & Procurement

Team Scope ► Support sourcing and procurement automation projects; Design applications to support information gathering and analysis using Access; Develop automation solutions to streamline the end-to-end supply chain process; Provide data analytical support to the team as and when required.

Preferred Majors ► Computer Science, Electrical Engineering, Information Technology or any related disciplines.

Technology

24-48 weeks; from June 2019 – May 2020

Team Scope ► Oversee the development, planning and operations of different IT systems, automated systems and mobile technology in the Resort.

Preferred Majors ► Computer Science, Electrical Engineering, Information Technology or any related disciplines.

Workforce Planning

Team Scope ► Develop, maintain and monitor the frontline labor strategies and plans for Hong Kong Disneyland to optimize labor efficiency.

Preferred Majors ► Business Administration, Industrial Engineering, Operations Management or any related disciplines.



Graduate Opportunities

Develop Your Expertise **2019**



Who are we looking for?

- ▶ Hold a recognized university degree in related disciplines
- ▶ Have not worked in a full-time capacity for more than 2 years
- ▶ Energetic, creative and strong team-players
- ▶ Interested in developing expertise in one specific area
- ▶ Excellent command of English and Chinese
- ▶ Have the right of abode in Hong Kong SAR

Apply Now at
hkdl.disneycareers.com



Recruitment Timeline

Application Deadline

(March 31, 2019)



Selection

(April – May 2019)



Offer & Result

(May 2019)



Hong Kong Disneyland



Hong Kong Disneyland is an Equal Opportunity Employer. All applications received will be treated in strict confidence and be used exclusively for employment purpose only. For applicants who are not contacted by the end of August 2019, their applications will be filed for 2 years and be considered for other appropriate positions within this period.

© 2018 Disney / Pixar © 2018 MARVEL



MOANA
Themed Show



MARVEL
Attraction



CASTLE
Transformation



FROZEN
Themed Area



MARVEL
Themed Area

2018-2023

HONG KONG DISNEYLAND'S MULTI-YEAR EXPANSION
 Thank YOU for being part of the legacy as the MAGIC continues to grow!

香港迪士尼樂園度假區新階段擴建發展計劃：一起締造奇妙新體驗！



Commercial Strategy

Associate Analyst, Revenue Management and Pricing

Your Role ▶ Conduct price elasticity analysis, competitive study, market assessment and assist to develop the pricing strategy and price recommendations; Compile forecasts and reports of revenue and related Key Performance Indicators.

Preferred Majors ▶ Business Administration, Economics, Engineering, Finance, Mathematics, Statistics, or any related disciplines.

Sales Assistant

Your Role ▶ Support business & catering events coordination, prepare reports, handle guest enquiries and assist in sales projects and functions.

Preferred Majors ▶ Business Administration or any related disciplines.

Communications and Public Affairs

Public Affairs Assistant

Your Role ▶ Assist in the range of stakeholder engagement initiatives for the Resort's continuous effort to enhance our offerings; Support planning and execution of corporate social responsibility projects and volunteer event; Prepare and draft publicity collaterals for various projects; Develop and manage internal communication channels.

Preferred Majors ▶ Any disciplines.

Facility Services

Associate Facility Project Coordinator

Your Role ▶ Ensure successful completion of assigned projects within budget and specified quality and timeframe.

Preferred Majors ▶ Architectural Study, Building Engineering, Building Study, Building Surveying.

Engineering Assistant /
Associate Maintenance Planning Specialist

Your Role ▶ Conduct maintenance-related study, including maintenance procedures review, workflow improvement, space utilization and environmental initiatives research; Involve in project and resources management review process; Initiate effective maintenance methodology, technology and safety enhancement for the Resort.

Preferred Majors ▶ Automation & Control, Building Services, Building Surveying, Electrical Engineering, Mechanical Engineering, or any related disciplines.

Financial Management
Associate Financial Analyst

Your Role ▶ Prepare financial reports and perform data analysis.

Preferred Majors ▶ Accounting, Economics, Finance or any related disciplines.

Associate Specialist, Payroll

Your Role ▶ Responsible for payroll processing activities, including processing terminations, preparing general ledger entries, inspecting automated system output and preparing and filing tax returns.

Preferred Majors ▶ Any disciplines.

Human Resources

Human Resources Associate

Your Role ▶ Support recruitment market analysis and Cast engagement projects; Coordinate hiring and employer branding activities including job fairs, career talks and recruitment sessions; Assist with the sustainment and operations of the career portal and applications tracking system.

Preferred Majors ▶ Any disciplines.

Operations & Experience Integration

Associate Analyst, Workforce Planning

Your Role ▶ Maintain and enhance the labor planning model and processes to facilitate decisions on short and long term labor requirements for Hong Kong Disneyland frontline operations.

Preferred Majors ▶ Business Administration, Operations Management, Industrial Engineering or any related disciplines.

Associate Industrial Engineer

Your Role ▶ Support Industrial Engineering projects through field studies and data analyses, identify opportunities for improvement in the workplace that would lead to improved efficiency and Guest satisfaction.

Preferred Majors ▶ Business Administration, Engineering, Industrial Engineering, Mathematics or any related disciplines.

Technology

Associate Business Systems Analyst

Your Role ▶ Assist in the implementation of Technology projects with clients and vendors; Develop and conduct system tests and implement upgrades; Provide system support to different business units.

Preferred Majors ▶ Computer Science, Information Technology or any related disciplines.

Part-time Opportunities

- Attractions and Guest Services Host
- Store Operations Host
- Food & Beverage Host
- And more...

For details, please visit <https://jobs.disneycareers.com/hkdl-parttime>